

Benjamin Moore

Olik enables better executive decisions

Challenge

Renowned paint company, Benjamin Moore, wanted to move away from being a product-centric enterprise and to create a better experience for its customers.

Solution

A digital transformation based on Qlik Sense connected to SAP, Microsoft Dynamics CRM and many other systems. Initially, ten Qlik apps were developed with 50 more planned to support finance, marketing, operations, IT, legal and other functions.

Results

Creating the sales dashboard has simplified operations. Staff see the importance of data within the organization and the company has a clearer picture of the road ahead.

Solution Overview

Customer Name

Benjamin Moore

Industry

Paint and coverings

Geography

Montvale, New Jersey

Function

Business analytics

Business Value Driver

Better customer experience

Category

Data analysis

Category



analysis



Data literacy

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"Having Qlik reporting embedded in CRM gives our sales team the actionable insights they need to be successful at their jobs."

Glenn Pinnel, Chief Information Officer, Benjamin Moore



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